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[illegible]

V.

Case No.:

COMPLAINT AND DEMAND FOR JURY TRIAL

(Lemon Law/Breach of Warranty Claim)

19-cv-503

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JURISDICTION AND VENUE

3. Jurisdiction of this court arises pursuant to 28 U.S.C. §1332 as the amount in controversy exceeds \$75,000.00, exclusive of interest and costs and the parties are citizens of different states and citizens of a foreign states.

4. Venue is proper pursuant to 28 U.S.C. § 1391(b)(2).

FACTUAL ALLEGATIONS

5. On or about March 20, 2017, Plaintiffs purchased a new 2017 Challenger 37TB A Riverside, manufactured and warranted by Defendants, bearing the Vehicle Identification Number 1F66F5DY6H0A09290.

6. The vehicle was purchased in the Commonwealth of Pennsylvania and is registered in the Commonwealth of Pennsylvania.

7. The contract price of the vehicle, including registration charges, document fees, sales tax, but excluding other collateral charges not specified, yet defined by the Lemon Law, totaled more than \$117,869.00. A true and correct copy of the contract is attached hereto, made a part hereof, and marked Exhibit "A".

8. In consideration for the purchase of said vehicle, Defendant issued to Plaintiffs several warranties, guarantees, affirmations or undertakings with respect to the material or workmanship of the vehicle and/or remedial action in the event the vehicle fails to meet the promised specifications.

1 9. The above-referenced warranties, guarantees, affirmations or undertakings are/were part
2 of the basis of the bargain between Defendant and Plaintiffs.
3
4

5 10. The parties' bargain includes an express 3-year / 36,000 mile warranty, as well as other
6 guarantees, affirmations and undertakings as stated in Defendants' warranty materials and
7 owner's manual.
8
9

10 11. However, as a result of the ineffective repair attempts made by Defendant through their
11 authorized dealer(s), the vehicle is rendered substantially impaired, unable to be utilized for its
12 intended purposes, and is worthless to Plaintiffs.
13
14

15 12. The first documented warranty repair attempt is believed to have occurred on or before
16 May 08, 2017, when the vehicle odometer showed 891 miles. On that date, repair attempts were
17 made to the rear black tank flush not connected, mid black tank leaks, reefer water not hooked
18 up, rear black sensor inoperative, mid black tank sensor switched with the gray tank, electric
19 cord cover broken, compartment light in the wet bay inoperative, both toilets leaking, and the
20 automatic generator start module not working properly. A true and correct copy of the repair
21 invoice is attached hereto, made a part hereof and marked Exhibit "B".
22
23
24
25

13. The second documented warranty repair attempt is believed to have occurred on or before
July 20, 2017, when the vehicle odometer showed approximately 1,954 miles. On that date,
repair attempts were made to the drop down bunk inoperative at times, outside TV not getting
reception, shower leaking, chassis battery cable loose and corroded, bathroom window not
closing, water puddling in the compartment behind the rear wheels, right side bottom ladder
mount weld is breaking, A/C not cooling, entry step inoperative, and the LED strip under
headlamps inoperative. A true and correct copy of the repair invoice is attached hereto, made a
part hereof and marked Exhibit "C".

1 14. The third documented warranty repair attempt is believed to have occurred on or before
2 August 08, 2017, when the vehicle odometer showed approximately 1,954 miles. On that date,
3
4 repair attempts were made to drop down bunk inoperative intermittently, a loose wire under the
5
6 hood ultimately losing power to the steps, back up camera, cab fans and the radio. This repair
7
8 invoice has been left open. A true and correct copy of the repair invoice is attached hereto, made
9
10 a part hereof and marked Exhibit "D".
11
12
13
14

15 15. The fourth documented warranty repair attempt is believed to have occurred on or before
16 August 31, 2017. On that date, repair attempts were made to the generator light staying on, hour
17
18 meter going up but now not counting hours, wire still loose at the fuse box, and sparks coming
19
20 from the fuse box area. A true and correct copy of the repair invoice is attached hereto, made a
21
22 part hereof and marked Exhibit "E".
23
24
25

16. The fifth documented warranty repair attempt is believed to have occurred on or before
November 07, 2017, when the vehicle odometer showed 4,301 miles. On that date, repair
attempts were made to the driver's side front slide not working easily, entry door bottom lock
inoperative, passenger side rear compartment door latch sticking, rear cap trim pulling away
from side wall, rear slide trim bubbling/warped, driver's side second compartment door latch
sticking, compartment door second in front of rear axle latch sticking, bubbling in the floor near
the dinette, tear in the floor under the bed, bulge in the floor in front of the bunk room when the
slide is out, vertical trim at front cap seam pulling away, radio screen going blank while driving
intermittently, the slide seal behind driver's seat coming down, rear black tank flush valve
leaking outside at hook up, and the wet bay city water connection leaks at use. A true and
correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "F".

1 17. The sixth documented warranty repair attempt is believed to have occurred on or before
 2
 3 February 28, 2018, when the vehicle odometer showed 4,301 miles. On that date, repair attempts
 4
 5 were made to the dash radio works without the generator on and the driver's side compartment
 6
 7 not staying latched. A true and correct copy of the repair invoice is attached hereto, made a part
 8
 9 hereof and marked Exhibit "G".
 10
 11

12 18. The vehicle continues to exhibit defects and nonconformities which substantially impair
 13
 14 its use, value and/or safety as provided in 73 P.S. §1951 et seq. A true and correct copy of an
 15
 16 additional repair invoice is attached hereto, made a part hereof and marked Exhibit "H".
 17
 18
 19
 20
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 22
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COUNT I
DEFENDANT VIOLATED THE
MAGNUSON-MOSS (FTC) WARRANTY IMPROVEMENT ACT

19. Plaintiffs hereby incorporate all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.

20. Plaintiffs have or may have resorted to Defendant's informal dispute settlement procedure, to the extent said procedure complies with 16 CFR 703.

21. Plaintiffs aver that the Federal Trade Commission (FTC) has determined that no automobile manufacturer complies with 16 CFR 703. See, Fed. Reg. 15636, Vol. 62, No. 63 (Apr. 2, 1997).

22. Plaintiffs are "Consumers" as defined by 15 U.S.C. §2301(3).

23. Defendant is a "supplier", "warrantor", and "service contractor" as defined by 15 U.S.C. § 2301 (4),(5) and (8).

24. The subject vehicle is a "consumer product" as defined by 15 U.S.C. § 2301(1).

1 25. By the terms of its written warranties, affirmations, promises, or service contracts,
2
3 Defendant agreed to perform effective repairs at no charge for parts and/or labor.
4

5
6 26. The Magnuson-Moss Warranty Improvement Act requires Defendant to be bound by all
7
8 warranties implied by state law. Said warranties are imposed on all transactions in the state in
9
10 which the vehicle was delivered.
11

12
13 27. Defendant has made attempts on several occasions to comply with the terms of its
14
15 express warranties; however, such repair attempts have been ineffective.
16

17
18 28. The Magnuson-Moss Warranty Improvement Act, 15 U.S.C. §2310(d)(2) provides:
19

20 If a consumer finally prevails on an action brought under paragraph (1) of this subsection, he may be
21 allowed by the court to recover as part of the judgment a sum equal to the amount of aggregate amount of
22 costs and expenses (including attorney fees based upon actual time expended), determined by the court to
23 have been reasonably incurred by the Plaintiff for, or in connection with the commencement and
24 prosecution of such action, unless the court, in its discretion shall determine that such an award of
25 attorney's fees would be inappropriate.

29. Plaintiffs have afforded Defendant a reasonable number of opportunities to conform the
vehicle to the aforementioned express warranties, implied warranties and contracts.

30. As a direct and proximate result of Defendant's failure to comply with the express written
warranties, Plaintiffs have suffered damages and, in accordance with 15 U.S.C. §2310(d)(1),
Plaintiffs are entitled to bring suit for such damages and other legal and equitable relief.

31. Defendant's failure is a breach of Defendant's contractual and statutory obligations
constituting a violation of the Magnuson-Moss Warranty Improvement Act, including but not
limited to: breach of express warranties; breach of implied warranty of merchantability; breach
of implied warranty of fitness for a particular purpose; breach of contract; and constitutes an
Unfair Trade Practice.

1 32. Plaintiffs aver that Defendant's warranty was not provided to Plaintiffs until after the
2 vehicle was delivered, making any and all limitations, disclaimers and/or alternative dispute
3 provisions ineffective for a failure of consideration.
4
5

6
7
8 33. Plaintiffs aver Defendant's Dispute Resolution Program was not in compliance with 16
9 CFR 703 for the model year of the subject vehicle.
10
11

12 34. Plaintiffs aver that Defendant's warranty did not require Plaintiffs to first resort to a
13 Dispute Resolution Program before filing suit.
14
15

16 35. Plaintiffs aver that upon successfully prevailing upon the Magnuson-Moss claim herein,
17 all attorney fees are recoverable and are demanded against Defendant.
18
19

20 WHEREFORE, Plaintiffs respectfully demands judgment against Defendant in an amount
21 equal to the price of the subject vehicle, plus all collateral charges, incidental and consequential
22 damages, reasonable attorneys' fees, and all court costs.
23
24
25

COUNT II
DEFENDANTS VIOLATED THE
PENNSYLVANIA UNFAIR TRADE PRACTICES
AND CONSUMER PROTECTION LAW

36. Plaintiffs hereby incorporate all facts and allegations set forth in this Complaint by
reference as if fully set forth at length herein.

37. Plaintiffs are "Persons" as defined by 73 P.S. §201-2(2).

38. Defendant is a "Person" as defined by 73 P.S. §201-2(2).

39. Section 201-9.2(a) of the Act authorizes a private cause of action for any person "who
purchases or leases goods or services primarily for personal, family or household purposes."

1 40. Section 1961 of the Pennsylvania Automobile Lemon Law, provides that a violation of its
2 provisions shall automatically constitute a violation of the Pennsylvania Unfair Trade Practices
3 and Consumer Protection Act, 73 P.S. 201-1 et seq.
4
5

6 41. In addition, the Pennsylvania Unfair Trade Practices and Consumer Protection Act, 73
7 P.S. §201-2(4), defines "unfair or deceptive acts or practices" to include the following conduct:
8
9

10 (vii). Representing that goods or services are of a particular standard, quality or grade, or that goods
11 are of a particular style or model, if they are of another;
12

13 (xiv). Failing to comply with the terms of any written guarantee or warranty given to the buyer at,
14 prior to, or after a contract for the purchase of goods or services is made;
15

16 (xv). Knowingly misrepresenting that services, replacements or repairs are needed if they are not
17 needed;
18

19 (xvi). Making repairs, improvements or replacements on tangible, real or personal property of a
20 nature or quality inferior to or below the standard of that agreed to in writing;
21

22 (xvii). Engaging in any other fraudulent or deceptive conduct which creates a likelihood of confusion
23 or of misunderstanding.
24
25

42. Plaintiffs aver Defendant has violated these, as well as other provisions, of 73 P.S. §201-
2 et seq.

43. Section 201-3.1 of the Act provides that the Automotive Industry Trade Practice rules
and regulations adopted by the Attorney General for the enforcement of this Act shall constitute
additional violations of the Act.

44. Defendant's conduct surrounding the sale and servicing of the subject vehicle falls within
the aforementioned definitions of "unfair or deceptive acts or practices."

45. The Act also authorizes the Court, in its discretion, to award up to three (3) times the
actual damages sustained for violations.

WHEREFORE, Plaintiffs, ANTHONY JAMES PACK AND KATHERINE E. PACK,
respectfully prays for a judgment as follows:

- 1 a. For a trial by jury on all issues except the determination of reasonable attorney's fees
2 and costs and the determination of which damages shall be trebled, which are
3 reserved for determination by the Court in the event that Plaintiffs prevails at a trial
4 on the merits;
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- 10 b. The "full purchase price" of the vehicle, collateral charges, incidental and
11 consequential damages under all Counts above;
12
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- 15 c. Judgment against Defendant in an amount equal to three times Plaintiffs' actual
16 damages under Count IV;
17
18
19
- 20 d. Costs, including expert witness fees and reasonable attorney's fees; and
21
22
- 23 e. For such other relief as this Honorable Court deems just and proper
24
25

DEMAND FOR JURY TRIAL

PLEASE TAKE NOTICE that Plaintiffs, ANTHONY JAMES PACK AND
KATHERINE E. PACK, demand a jury trial in this case.

RESPECTFULLY SUBMITTED,

TIMOTHY ABEEL & ASSOCIATES, P.C.

By: /s/ Timothy J. Abeel Esquire 

Timothy J. Abeel, Esquire

Attorney for Plaintiffs

Attorney ID #209961

25 Regency Plaza

Glen Mills, PA 19342

(484) 800-8432

CERTIFICATE OF SERVICE

I hereby certify that on this , _ _ day of January, 2019, a copy of the foregoing document was sent via Federal Express. Notice of this filing will be sent by operation of the Court's electronic filing system to all parties indicated on the electronic filing receipt. All parties that have been served are listed below and will be served by regular U.S. Mail, first-class, postage pre-paid. Parties may access this filing through the Court's electronic filing system.

**Thor Motor Coach
701 County Road 15
Elkhart, IN 46516**

Respectfully submitted,


TIMOTHY ABEEL & ASSOCIATES, P.C.

By: _____

Timothy J. Abeel, Esquire
Attorney for Plaintiffs
Identification No. 209961
Timothy Abeel & Associates, P.C.
25 Regency Plaza
Glen Mills, PA 19342
(484) 800-8432
tim@timothyabeel.com

Date: 2/ _____

EXHIBIT “A”

An (ESOP) Employee Owned Company
610/399-3628 • 1335 Wilmington Pike
WEST CHESTER, PENNSYLVANIA 19382

DEAL #: 105917

BUYER(S) ANTHONY JAMES RECK AND KATHERINE E RECK		ADDRESS 1920 LANDIS RD EAGLEVILLE, PA 19403		COUNTY MONTEGOMERY	
SALESPERSON CHRIS MCNULTY		LIC. NO.		RES. PHONE (484) 682-2069	
YEAR 2017		MAKE CHALLENGER		MODEL 27TB	
CHASSIS MAKE & MODEL		SERIAL NUMBER 1F66P5DT6H0A09290		APPROXIMATE STOCK NUMBER 32147	
<input checked="" type="checkbox"/> NEW <input type="checkbox"/> USED		COLOR DIAMONDBLUE		PROPOSED DELIVERY DATE 3/20/2017	
		SERIAL NUMBER CHK37TS0024111		ODOMETER READING 703	
INSURANCE AGAINST LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE TO OTHERS IS NOT INCLUDED IN THIS TRANSACTION.				TITLE APPLICATION INFORMATION	
OPTIONAL EQUIPMENT, LABOR AND ACCESSORIES				PRINCIPAL BUYER	
Orientation				DATE OF BIRTH	
Wash & Clean				DRIVER'S LIC. #	
Certified funds at delivery				SOCIAL SEC. #	
Chassis Check				BASE PRICE OF UNIT	
2A				\$ 125000.00	
Pdi				OPTIONAL EQUIPMENT	
				N/A	
				SUB-TOTAL	
				\$ 125000.00	
				SALES TAX (If State Required)	
				7500.00	
				CASH PURCHASE PRICE	
				\$ 132500.00	
				TRADE-IN ALLOWANCE	
				\$ N/A	
				LESS BAL. DUE ON ABOVE	
				\$ N/A	
				NET ALLOWANCE	
				\$ N/A	
				CASH DOWN PAYMENT	
				\$ 1000.00	
				CASH AS AGREED	
				\$ 13991.43	
				LESS TOTAL CREDITS	
				\$ 14991.43	
				SUB-TOTAL	
				\$ 117509.57	
				NON-TAXABLE ITEMS	
				N/A	
				VARIOUS FEES AND INSURANCE	
				225.43	
				(Explain) Dealer Admin Fee	
				134.00	
				SALES TAX (If Not Included Above)	
				N/A	
				UNPAID BALANCE OF CASH SALE PRICE	
				\$ 117663.00	
Includes all manufacturer incentives.					
BALANCE CARRIED TO OPTIONAL EQUIPMENT				\$ N/A	
DESCRIPTION OF TRADE-IN MODEL & YEAR		COLOR		MAKE	
ODOMETER READING		UNIT SERIAL NO.		TITLE NO.	
AMOUNT OWING TO WHOM		SIZE X CHASSIS MAKE		ANY DEBT BUYER OWES ON TRADE-IN IS TO BE PAID BY <input type="checkbox"/> DEALER <input type="checkbox"/> BUYER	
IT IS MUTUALLY UNDERSTOOD THAT THIS AGREEMENT IS SUBJECT TO NECESSARY CORRECTIONS AND ADJUSTMENTS CONCERNING CHANGES IN NET PAYOFF ON TRADE-IN TO BE MADE AT THE TIME OF SETTLEMENT.					
Buyer is purchasing the above described Unit, the optional equipment and accessories, the insurance has been voluntary; the Buyer's trade-in is free from all claims whatsoever, except as noted.					
THE REVERSE SIDE of this Agreement contains ADDITIONAL TERMS AND CONDITIONS, including, but not limited to, provisions regarding WARRANTY, EXCLUSIONS AND LIMITATIONS OF DAMAGES.					
Dealer and Buyer acknowledge and certify that such (the) additional terms and conditions printed on the other side of this Agreement are agreed to as part of this Agreement, the same as if printed above the signatures.					
The Agreement contains the entire Agreement between the Dealer and Buyer and no other representation or inducement, verbal or written, has been made which is not contained in this Agreement. Buyer(s) acknowledge receipt of a copy of this Agreement (order) and that Buyer(s) have read and understand the back of this Agreement.					
STOLTZFUS TRAILER SALES, INC.		DEALER		SIGNED X	
Not Valid Unless Signed and Accepted by an Officer or Authorized Agent of the Company				BUYER	
By: <i>[Signature]</i>		Approved		SIGNED X	
				BUYER	

EXHIBIT “B”



Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 169446A

Tag Number: 1809

Date and Time In: 5/8/2017 - 4:08 PM

Date and Time Out: 5/30/2017 - 3:31 PM

Promised Date - Time: 5/8/2017 - 4:00 PM

Cashed Out Date: 5/30/2017 - 3:31 PM

Date Appointment Initiated: 4/27/2017

Service Advisor: (1020A) Brandon Hurst



ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: 891 Out: Plate #: HH64006

Color Ex:RIVERSIDE

Int: CITYSCAPE

Comments

CUSTOMER NEEDS BACK BY 5/17. NEEDS TO BE WASHED

Repair INC	Hrs	VIN	Second VIN	Mech #	Type	Qty	Ret. Price	Savings	Selling Price	Labor	Discount	Ext Discount	Total Ext Price
1	1.00	H0A09290	B0024111	926	Service Warranty					INC	INC		INC
CUSTOMER STATES REAR BLACK TANK FLUSH NOT CONNECTED TO BLACK TANK CAUSE: FOUND BLACK TANK FLUSH HOSE WAS NEVER HOOKED UP AND FLUSH WAS NEVER INSTALLED IN TANK. ELIMINATE OLD CONNECTION AND HOSE AND INSTALLED BLACK TANK FLUSH IN TANK													
11-0349					TORNADO TANK RINSER W/O HOSE	1.00							INC
				Parts Total:	INC	Labor Total:			INC	Job Total:			INC
2	1.50	H0A09290	B0024111	926	Service Warranty					INC	INC		INC
CUSTOMER STATES MID BLACK TANK LEAKS INTO WET BAY COMPARTMENT AREA CAUSE: REMOVED FITTING FROM TANK TO VALVE, REGLUED FITTINGS, REINSTALLED AND WATER TESTED CORRECTION: RE GLUED PLUMBING DRAIN LINES AND WATER TESTED													
				Parts Total:		Labor Total:			INC	Job Total:			\$0.00
3	0.00	H0A09290	B0024111		Service Retail					\$0.00	\$0.00		\$0.00
Repair 3 has been moved to Invoice 169446B---CUSTOMER STATES REEFER WATER NOT HOOKED UP CAUSE: Repair 3 has been moved to Invoice 169446B CORRECTION: Repair 3 has been moved to Invoice 169446B													
				Parts Total:		Labor Total:		\$0.00	\$0.00	\$0.00			
				Parts Total:		Labor Total:			\$0.00	Job Total:			\$0.00
4	0.00	H0A09290	B0024111		Service Retail					\$0.00	\$0.00		\$0.00
Repair 4 has been moved to Invoice 169446B---CUSTOMER STATES THE REAR BLACK SENSOR DOES NOT SEEM TO BE WORKING CAUSE: Repair 4 has been moved to Invoice 169446B CORRECTION: Repair 4 has been moved to Invoice 169446B													
				Parts Total:		Labor Total:		\$0.00	\$0.00	\$0.00			
				Parts Total:		Labor Total:			\$0.00	Job Total:			\$0.00
5	0.60	H0A09290	B0024111		Service Warranty					INC	INC		INC
CUSTOMER STATES THE MID BLACK TANK SENSOR SEEMS TO BE SWITCHED WITH THE GREY TANK CORRECTION: TRACED WIRING AND FOUND WIRES PINNED INPROPERLY BEHIND MONITOR PANEL. PINNED CORRECTLY AND TESTED													
5337734					ABS CEMENT 1/4 PT	1.00							INC
				Parts Total:	INC	Labor Total:			INC	Job Total:			INC
6	0.20	H0A09290	B0024111	926	Service Warranty					INC	INC		INC
CUSTOMER STATES THE THROUGH FLOOR ELECTRIC CORD COVER IS BROKEN CORRECTION: INSTALLED NEW													
22-0536					5" ACCESS/DECK PLATE - BL	1.00							INC
				Parts Total:	INC	Labor Total:			INC	Job Total:			INC
7	0.30	H0A09290	B0024111	926	Service Warranty					INC	INC		INC
THE COMPARTMENT LIGHT IN THE WET BAY DOES NOT WORK. MARKED WITH TAPE CORRECTION: FOUND 12 VOLT WIRES SHORT AND NOT CONNECTED TO LIGHT. EXTENDED WIRING. HOOKED UP AND TESTED													

Repair	Hrs	VIN	Second VIN	Mech #	Type	Labor	Discount	Total
Qty	Ret. Price	Savings	Selling Price	Ext Discount	Ext Price			

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

8 1.60 H0A09290 B0024111

Service Warranty

INC

INC

INC

CUSTOMER STATES THAT BOTH TOILETS LEAK AT THE FOOT PEDAL WHERE THE HOSE COMES IN
 CAUSE: BOTH VALVES FOR FOOT ARE BROKEN AND NEED TO BE REPLACED
 CORRECTION: PULLED BOTH TOILETS AND REPLACED WATER VALVES AND SEALS AND TESTED

44-1002 STYLE II WATER VALVE

2.00

INC

Parts Total:

INC

Labor Total:

INC

Job Total:

INC

9 0.00 H0A09290 B0024111

Service Retail

\$0.00

\$0.00

\$0.00

Repair 9 has been moved to Invoice 169446B---CUSTOMER STATES THAT THE AUTOMATIC GENERATOR START MODULE DOES NOT
 WORK CORRECTLY. DOES NOT ALWAYS START THE GENERATOR AND DOES NOT TURN THE GENERATOR OFF. CUSTOMER WAS TOLD
 BY THOR THAT HE HAS THE WRONG MODULE IN HIS COACH

CAUSE: Repair 9 has been moved to Invoice 169446B

CORRECTION: Repair 9 has been moved to Invoice 169446B

\$0.00

\$0.00

\$0.00

Parts Total:

Labor Total:

\$0.00

Job Total:

\$0.00

Pay Type	CC #	Amount
CASH		\$0.00

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$0.00
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$0.00
- Parts Discount:	\$0.00

Ext Price:	\$0.00
Sales Tax:	\$0.00
Total:	\$0.00
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

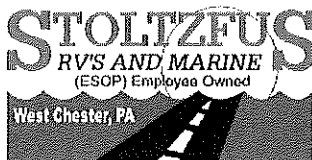
Cashed Out By: (794) Jessica Ekberg

Cash Out Date: 5/30/2017

Cash Drawer: 200

REPRINT

DISCLAIMER OF WARRANTIES - Any warranties on the products sold under this repair order are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by the Seller, in no way affects the terms of the manufacturer's warranty. I have inspected my vehicle and all repairs are satisfactory. Customer Signature: x _____ Date: X _____



Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 169446B

Tag Number: 1809

Date and Time In: 5/8/2017 - 4:08 PM

Date and Time Out: 6/29/2017 - 11:39 AM

Promised Date - Time: 5/8/2017 - 4:00 PM

Cashed Out Date: 6/29/2017 - 11:39 AM

Date Appointment Initiated: 5/30/2017

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: unk Out: Plate #: HH64006

Color Ex: RIVERSIDE

Int: CITYSCAPE

Comments

CUSTOMER NEEDS BACK BY 5/17. NEEDS TO BE WASHED

Repair	Hrs	VIN	Second VIN	Mech #	Type			Labor	Discount	Total
					Qty	Ret. Price	Savings	Selling Price	Ext Discount	Ext Price

1	0.30	H0A09290	B0024111	926	Service Internal	INC	INC	INC
---	------	----------	----------	-----	------------------	-----	-----	-----

CUSTOMER STATES REEFER WATER NOT HOOKED UP

CORRECTION: VALVE BEHIND DRAWER BELOW AND TO THE LEFT OF REFER. TURNED VALVE ON AND TESTED WATER FLOW AT REFER.

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

2	0.30	H0A09290	B0024111		Service Internal	INC	INC	INC
---	------	----------	----------	--	------------------	-----	-----	-----

CUSTOMER STATES THE REAR BLACK SENSOR DOES NOT SEEM TO BE WORKING

CORRECTION: TESTED LEVEL SINCE AND FOUND NO PROBLEM

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

3	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
---	------	----------	----------	--	----------------	--------	--------	--------

Repair 3 has been moved to Invoice 169446C----CUSTOMER STATES THAT THE AUTOMATIC GENERATOR START MODULE DOES NOT WORK CORRECTLY, DOES NOT ALWAYS START THE GENERATOR AND DOES NOT TURN THE GENERATOR OFF. CUSTOMER WAS TOLD BY THOR THAT HE HAS THE WRONG MODULE IN HIS COACH

CAUSE: Repair 3 has been moved to Invoice 169446C

CORRECTION: Repair 3 has been moved to Invoice 169446C

\$0.00 \$0.00 \$0.00

Parts Total:

Labor Total:

\$0.00

Job Total:

\$0.00

Pay Type	CC #	Amount
CASH		\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

Cashed Out By: (151) Virginia Knox

Cash Out Date: 6/29/2017

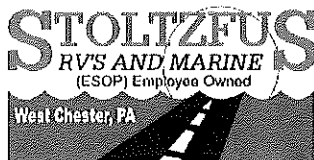
Cash Drawer: 001

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$0.00
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$0.00
- Parts Discount:	\$0.00

Ext Price:	\$0.00
Sales Tax:	\$0.00
Total:	\$0.00
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

REPRINT

DISCLAIMER OF WARRANTIES - Any warranties on the products sold under this repair order are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by the Seller, in no way affects the terms of the manufacturer's warranty. I have inspected my vehicle and all repairs are satisfactory. Customer Signature: x _____ Date: X _____



Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 169446C

Tag Number: 1809

Date and Time In: 5/8/2017 - 4:08 PM

Date and Time Out: 6/20/2017 - 8:34 AM

Promised Date - Time: 5/8/2017 - 4:00 PM

Cashed Out Date: 6/20/2017 - 8:33 AM

Date Appointment Initiated: 6/20/2017

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: 891 Out: Plate #: HH64006

Color Ex: RIVERSIDE

Int: CITYSCAPE

Comments

CUSTOMER NEEDS BACK BY 5/17. NEEDS TO BE WASHED

Repair	Hrs	VIN	Second VIN	Mech #	Type	Labor	Discount	Total
INC					Qty Ret. Price Savings Selling Price	Ext Discount	Ext Price	
1	0.30	H0A09290	B0024111	926	Service Warranty	INC	INC	INC
CUSTOMER STATES THAT THE AUTOMATIC GENERATOR START MODULE DOES NOT WORK CORRECTLY. DOES NOT ALWAYS START THE GENERATOR AND DOES NOT TURN THE GENERATOR OFF. CUSTOMER WAS TOLD BY THOR THAT HE HAS THE WRONG MODULE IN HIS COACH								
CORRECTION: INSTALLED STAND ALONE AUTO GEN START AND TESTED FOR PROPER FUNCTION								
19-2879		AUTOMATIC GENERATOR START			1.00			INC
Parts Total:			INC	Labor Total:		INC	Job Total:	INC

Pay Type	CC #	Amount
CASH		\$0.00

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$0.00
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$0.00
- Parts Discount:	\$0.00

Ext Price:	\$0.00
Sales Tax:	\$0.00
Total:	\$0.00
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

Cashed Out By: (794) Jessica Ekberg

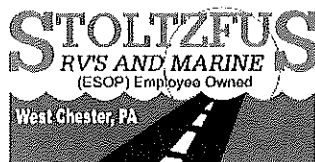
Cash Out Date: 6/20/2017

Cash Drawer: 200

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EXHIBIT “C”



Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 172451C

Tag Number: 5103

Date and Time In: 7/20/2017 - 3:47 PM

Date and Time Out: 8/15/2017 - 10:01 AM

Promised Date - Time: 7/20/2017 - 12:00 PM

Cash Out Date: 8/15/2017 - 10:01 AM

Date Appointment Initiated: 8/15/2017

Service Advisor: (1020A) Brandon Hurst



ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: 1954 Out: Plate #: HH64006

Color Ex:RIVERSIDE

Int: CITYSCAPE

Repair	Hrs	VIN	Second VIN	Mech #	Type	Labor	Discount	Total
					Qty Ret. Price Savings Selling Price Ext Discount Ext Price			

1	0.30	H0A09290	B0024111	381	Service Warranty	INC	INC	INC
---	------	----------	----------	-----	------------------	-----	-----	-----

CUSTOMER STATES THE OUTSIDE TV DOES NOT GET ANY ANTENNA RECEPTION

CAUSE:

CORRECTION: TV ONLY RECEIVED 2 CHANNELS. OTHER TV'S RECEIVED 22 CHANNELS. RUN COAX FROM BOOSTER TO TV AND GOT 21 CHANNELS. REMOVE BOOSTER FROM CABINET. HAD TO FIGHT TO GET COAX SPLITTER OUT OF HOLE. FIGURE OUT WHAT COAX WIRE GOES TO EXTERIOR TV. HOOK THAT COAX WIRE TO DIFFERENT OUTPUT ON SPLITTER AND TV GOT ALL 20 SOME CHANNELS. BAD COAX SPLITTER ON THAT OUTPUT CONNECTION. SPLITTER HAD EMPTY OUTPUT CONNECTION THAT WIRE WAS SWAPPED TO. CURRENTLY NOW WORKING PER DESIGN.

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

2	0.30	H0A09290	B0024111		Service Warranty	INC	INC	INC
---	------	----------	----------	--	------------------	-----	-----	-----

CUSTOMER STATES THE SHOWER LEAKS AT THE DOOR FRONT CORNER WHERE THE DOOR SITS AT THE SHOWER PAN
CORRECTION: CLEANED AND SEALED FRAME FOR SHOWER DOOR.

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

3	0.20	H0A09290	B0024111		Service Warranty	INC	INC	INC
---	------	----------	----------	--	------------------	-----	-----	-----

CUSTOMER STATES THE BATHROOM WINDOW DOES NOT CLOSE ALL THE WAY. YOU CAN SEE DAYLIGHT THROUGH THE CORNER
CORRECTION: WINDOW IS CLOSING FULLY. WINDOW FRAME NOT TOTALLY COVERING HOLE IN WALL CUT OUT FOR IT. CLEAN OFF CLEAR SILICONE AND SEAL IN BLACK TO COVER LIGHT. WINDOW OPERATING PER DESIGN WITH NO LEAKS.

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

4	0.30	H0A09290	B0024111		Service Warranty	INC	INC	INC
---	------	----------	----------	--	------------------	-----	-----	-----

CUSTOMER FOUND WATER PUDDLING IN THE COMPARTMENT BEHIND THE REAR WHEELS ON THE DRIVERS SIDE. MARKED WITH TAPE

CORRECTION: CAN SEE LIGHT THROUGH A FOAM COVERED HOLE IN COMPARTMENT. HAD TO JACK UNIT UP AND SEAL SEAMS INSIDE WHEEL WELL COMPARTMENTS. SEALED WHOLE SEAM FROM DRIVER SIDE, OVER FRAME TO PASS SIDE.

69-0044 SILICONE DAP BLACK

2.00

INC

Parts Total:

INC

Labor Total:

INC

Job Total:

INC

5	1.00	H0A09290	B0024111	381	Service Warranty	INC	INC	INC
---	------	----------	----------	-----	------------------	-----	-----	-----

ENTRY STEP INOP

CAUSE: MAIN FUSE BLOCK UNDER DASH FOR STEPS IS NOT GETTING ANY POWER. TRACED MAIN POWER WIRE UNDER DASH AND REMOVED TOP OF DASH TO FOLLOW WIRE. NO POWER AS I TRACED IT. TRACED IT ALL THE WAY TO CIRCUIT BREAKER BY ENGINE BUTT. WIRE WAS CRIMPED POORLY TO RING TERMINAL AND NOT MAKING ANY CONNECTION. METAL PART OF RING TERMINAL WAS NOT CRIMPED AT FACTORY INSTALL. ONLY CRIMPED BLUE PLASTIC SHIELD ON TERMINAL.

CORRECTION: CRIMPED ON NEW RING CONNECTOR AND HOOK UP TO CIRCUIT BREAKER. CURRENTLY WORKING PER DESIGN.

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

6	0.30	H0A09290	B0024111		Service Warranty	INC	INC	INC
---	------	----------	----------	--	------------------	-----	-----	-----

WATER PUDDLING ON THE PASSENGER SIDE COMPARTMENT BEHIND THE REAR WHEELS

CORRECTION: CLEANED AND SEALED A HOLE THROUGH THE SPRAY IN FOAM INSULATION INSIDE THE WHEEL WELL.

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

Pay Type	CC #	Amount
CASH		\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

Cashed Out By: (794) Jessica Ekberg

Cash Out Date: 8/15/2017

Cash Drawer: 200

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$0.00
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$0.00
- Parts Discount:	\$0.00

Ext Price:	\$0.00
Sales Tax:	\$0.00
Total:	\$0.00
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

REPRINT

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Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 172451A

Tag Number: 5103



Date and Time In: 7/20/2017 - 3:47 PM

Date and Time Out: 8/16/2017 - 9:24 AM

Promised Date - Time: 7/20/2017 - 12:00 PM

Cashed Out Date: 8/16/2017 - 9:24 AM

Date Appointment Initiated: 7/14/2017

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: 1954 Out: Plate #: HH64006

Color Ex:RIVERSIDE

Int:CITYSCAPE

Repair	Hrs	VIN	Second VIN	Mech #	Type	Labor	Discount	Total
					Qty Ref. Price Savings Selling Price Ext Discount Ext Price			
1	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
Repair 1 has been moved to Invoice 172451B---CUSTOMER STATES THE DROP DOWN BUNK IS INTERMITTENTLY INOP. CUSTOMER SAYS THE RIGHT SIDE BRACKET IS BROKEN. CUSTOMER HAD TO REMOVED THE FRONT TRIM TO GET BED UP CAUSE: Repair 1 has been moved to Invoice 172451B CORRECTION: Repair 1 has been moved to Invoice 172451B								
					\$0.00 \$0.00 \$0.00			
					Parts Total:	Labor Total:	\$0.00	Job Total:
								\$0.00
2	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
Repair 2 has been moved to Invoice 172451C---CUSTOMER STATES THE OUTSIDE TV DOES NOT GET ANY ANTENNA RECEPTION CAUSE: Repair 2 has been moved to Invoice 172451C CORRECTION: Repair 2 has been moved to Invoice 172451C								
					\$0.00 \$0.00 \$0.00			
					Parts Total:	Labor Total:	\$0.00	Job Total:
								\$0.00
3	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
Repair 3 has been moved to Invoice 172451C---CUSTOMER STATES THE SHOWER LEAKS AT THE DOOR FRONT CORNER WHERE THE DOOR SITS AT THE SHOWER PAN CAUSE: Repair 3 has been moved to Invoice 172451C CORRECTION: Repair 3 has been moved to Invoice 172451C								
					\$0.00 \$0.00 \$0.00			
					Parts Total:	Labor Total:	\$0.00	Job Total:
								\$0.00
4	0.30	H0A09290	B0024111		Service Internal	INC	INC	INC
CUSTOMER STATES THE CHASSIS BATTERY CABLE WAS LOOSE AND HAS CORROSION ON IT WIRE IS MARKED WITH TAPE UNDER THE HOOD CORRECTION: FOUND NO LOOSE CONNECTIONS AND NO CORROSION. SPRAYED BUTT WITH TERMINAL PROTECTANT. ALL LOOKS GOOD AT THIS TIME.								
					Parts Total:	Labor Total:	INC	Job Total:
								\$0.00
5	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
Repair 5 has been moved to Invoice 172451C---CUSTOMER STATES THE BATHROOM WINDOW DOES NOT CLOSE ALL THE WAY. YOU CAN SEE DAYLIGHT THROUGH THE CORNER CAUSE: Repair 5 has been moved to Invoice 172451C CORRECTION: Repair 5 has been moved to Invoice 172451C								
					\$0.00 \$0.00 \$0.00			
					Parts Total:	Labor Total:	\$0.00	Job Total:
								\$0.00
6	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
Repair 6 has been moved to Invoice 172451C---CUSTOMER FOUND WATER PUDDLING IN THE COMPARTMENT BEHIND THE REAR WHEELS ON THE DRIVERS SIDE. MARKED WITH TAPE CAUSE: Repair 6 has been moved to Invoice 172451C CORRECTION: Repair 6 has been moved to Invoice 172451C								
					\$0.00 \$0.00 \$0.00			
					Parts Total:	Labor Total:	\$0.00	Job Total:
								\$0.00

Repair	Hrs	VIN	Second VIN	Mech #	Type	Qty	Ret. Price	Savings	Selling Price	Ext Discount	Ext Price	Discount	Total
7	0.30	H0A09290	B0024111		Service Internal				INC	INC	INC		
CUSTOMER STATES THE RIGHT SIDE BOTTOM LADDER MOUNT LOOKS LIKE THE WELD IS BREAKING CORRECTION: LADDER HAS NO WELD POINTS. LADDER IS PER MANUFACT SPECS WITH NO ISSUES FOUND AT THIS TIME.													
Parts Total:					Labor Total:			INC	Job Total:		\$0.00		
8	0.40	H0A09290	B0024111		Service Internal				INC	INC	INC		
CUSTOMER STATES THE ROOFTOP A/C'S DO NOT SEEM TO BE COOLING AS THE SHOULD CAUSE: REAR A/C INTAKE 78 DEGREES, OUTPUT AT 57 DEGREES (21 DEGREE SPLIT IN TMEP) FRONT A/C INTAKE 75 DEGREES, OUTPUT 55 DEGREES (20 DEGREE SPLIT IN TEMP) CORRECTION: BOTH A/C'S COOLING WITHIN MANUFACT SPECS. FOUND NO ISSUES AT THIS TIME.													
Parts Total:					Labor Total:			INC	Job Total:		\$0.00		
9	0.00	H0A09290	B0024111		Service Retail				\$0.00	\$0.00	\$0.00		
Repair 9 has been moved to Invoice 172451C---ENTRY STEP INOP CAUSE: Repair 9 has been moved to Invoice 172451C CORRECTION: Repair 9 has been moved to Invoice 172451C													
Parts Total:					Labor Total:			\$0.00	\$0.00	\$0.00			
Parts Total:					Labor Total:			\$0.00	Job Total:		\$0.00		
10	0.40	H0A09290	B0024111		Service Internal				INC	INC	INC		
LED STRIP LIGHTS UNDER HEADLAMPS INOP CORRECTION: DISCOVERED THERE IS NO SWITCH FOR THE LIGHTS. HEAD LIGHT SWITCH MUST BE OFF AND KEY ON. PROBLEM RELATED TO JOB #9. THEY ARE WORKING AT THIS TIME.													
Parts Total:					Labor Total:			INC	Job Total:		\$0.00		
11	0.00	H0A09290	B0024111		Service Retail				\$0.00	\$0.00	\$0.00		
Repair 11 has been moved to Invoice 172451C---WATER PUDDLING ON THE PASSENGER SIDE COMPARTMENT BEHIND THE REAR WHEELS CAUSE: Repair 11 has been moved to Invoice 172451C CORRECTION: Repair 11 has been moved to Invoice 172451C													
Parts Total:					Labor Total:			\$0.00	\$0.00	\$0.00			
Parts Total:					Labor Total:			\$0.00	Job Total:		\$0.00		

<u>Pay Type</u>	<u>CC #</u>	<u>Amount</u>
CASH		\$0.00

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$0.00
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$0.00
- Parts Discount:	\$0.00

Ext Price:	\$0.00
Sales Tax:	\$0.00
Total:	\$0.00
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

Cashed Out By: (151) Virginia Knox

Cash Out Date: 8/16/2017

Cash Drawer: 001

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EXHIBIT “D”



Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #:(610) 399-1436

Invoice Number: 172451B

Tag Number: 5200

Date and Time In: 8/8/2017 - 8:00 AM

Date and Time Out: 10/23/2017 - 9:41 AM

Promised Date - Time: 8/8/2017 - 8:00 AM

Cashed Out Date: 10/23/2017 - 9:40 AM

Date Appointment Initiated: 7/27/2017

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: 1954 Out: Plate #: HH64006

Color Ex:RIVERSIDE

Int: CITYSCAPE

Repair	Hrs	VIN	Second VIN	Mech #	Type	Labor	Discount	Total
					Qty Ret. Price Savings Selling Price	Ext Discount	Ext Price	

1	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
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Repair 1 has been moved to Invoice 172451D---CUSTOMER STATES THE DROP DOWN BUNK IS INTERMITTENTLY INOP. CUSTOMER SAYS THE RIGHT SIDE BRACKET IS BROKEN. CU STOMER HAD TO REMOVED THE FRONT TRIM TO GET BED UP

CAUSE: Repair 1 has been moved to Invoice 172451D

CORRECTION: Repair 1 has been moved to Invoice 172451D

\$0.00 \$0.00 \$0.00

Parts Total:

Labor Total:

\$0.00

Job Total:

\$0.00

2	0.30	H0A09290	B0024111		Service Internal	INC	INC	INC
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CUSTOMER STATES THERE IS A WIRE UNDER THE HOOD THAT HAS A LOOSE CONNECTION. CUSTOMER WILL LOOSE POWER TO THE STEPS, BACK UP CAMERA, CAB FANS AND RADIO. MARKED WITH TAPE. CUSTOMER IS NOT SURE ITS THE WIRE THAT IS ACTUALLY LOOSE, BUT IF THE CUSTOMER JIGGLES THE WIRE THE POWER COMES BACK

CORRECTION: COULD NOT DUPLICATE. ALSO COULD NOT FIND A WIRE MARKED UNDER HOOD.

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

3	0.50	H0A09290	B0024111		Service Internal	INC	INC	INC
---	------	----------	----------	--	------------------	-----	-----	-----

CHECK TIRE PRESSURES

CORRECTION: Set all tires to 100 psi AS PER MFG SPEC

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

Pay Type	CC #	Amount
CASH		\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

Cash Out By: (151) Virginia Knox

Cash Out Date: 10/23/2017

Cash Drawer: 001

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$0.00
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$0.00
- Parts Discount:	\$0.00

Ext Price:	\$0.00
Sales Tax:	\$0.00
Total:	\$0.00
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

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Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 172451D

Tag Number: 5200

Date and Time In: 8/8/2017 - 8:00 AM

Date and Time Out: 9/15/2017 - 3:25 PM

Promised Date - Time: 8/8/2017 - 8:00 AM

Cashed Out Date: 9/15/2017 - 3:25 PM

Date Appointment Initiated: 9/15/2017

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: 1954 Out: Plate #: HH64006

Color Ex: RIVERSIDE

Int: CITYSCAPE

Repair INC	Hrs	VIN	Second VIN	Mech #	Type	Qty	Ret. Price	Savings	Selling Price	Labor	Discount	Total
1	3.00	H0A09290	B0024111	381	Service Warranty					INC	INC	INC
CUSTOMER STATES THE DROP DOWN BUNK IS INTERMITTENTLY INOP. CUSTOMER SAYS THE RIGHT SIDE BRACKET IS BROKEN. CU STOMER HAD TO REMOVED THE FRONT TRIM TO GET BED UP CAUSE: TOOK PICS, SHOW PARTS, ORDER. ROLLER ON TRACK IS BENT AND GRINDING ON TRACK. CORRECTION: INSTALLED ENTIRE NEW BED LIFT ASSEMBLY. TESTED BED FOR PROPER OPERATION. CURRENTLY WORKING PER DESIGN. PLEASE MAKE SURE CUSTOMER IS AWARE THAT BED NEEDS TO BE RUN ALL THE WAY UP OR ALL DOWN AND SHOULD NOT BE STOPPED IN THE MIDDLE TO PREVENT MOTORS FROM GETTING OUT OF SINK AND BINDING.												
0242414		BED LIFT MECHANISM				1.00						INC
0226618		LH REAR BEDLIFT BRKT TFM0865				1.00						INC
0226619		RH REAR BEDLIFT BKT TFM0866				1.00						INC
FR		Freight & Crate Charges				1.00						INC
0242413		Bracket, Bedlift RH Lower, Wht				1.00						INC
FR		Freight & Crate Charges				1.00						INC
Parts Total:						INC	Labor Total:			INC	Job Total:	

Pay Type CC # Amount
CASH \$0.00

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$0.00
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$0.00
- Parts Discount:	\$0.00

Ext Price:	\$0.00
Sales Tax:	\$0.00
Total:	\$0.00
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

Cashed Out By: (794) Jessica Ekberg

Cash Out Date: 9/15/2017

Cash Drawer: 200

REPRINT

DISCLAIMER OF WARRANTIES - Any warranties on the products sold under this repair order are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by the Seller, in no way affects the terms of the manufacturer's warranty. I have inspected my vehicle and all repairs are satisfactory. Customer Signature: x _____ Date: X _____

EXHIBIT “E”



Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 174200A

Tag Number: 5029

Date and Time In: 8/31/2017 - 1:55 PM

Date and Time Out: 10/19/2017 - 8:01 AM

Promised Date - Time: 8/31/2017 - 1:55 PM

Cashed Out Date: 10/19/2017 - 8:01 AM

Date Appointment Initiated: 8/31/2017

Service Advisor: (1020A) Brandon Hurst



ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: 703 Out: Plate #: HH64006

Color Ex:RIVERSIDE

Int: CITYSCAPE

Comments

CUST NEEDS BACK BY SEPT 18

Repair	Hrs	VIN	Second VIN	Mech #	Type	Labor	Discount	Total
					Qty Ret. Price Savings Selling Price	Ext Discount	Ext Price	
1	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
Repair 1 has been moved to Invoice 174200B---CUST STATES THE GEN LIGHT STAYS LIT WHEN OFF CAUSE: Repair 1 has been moved to Invoice 174200B CORRECTION: Repair 1 has been moved to Invoice 174200B								
					\$0.00 \$0.00 \$0.00			
				Parts Total:	Labor Total:	\$0.00	Job Total:	\$0.00
2	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
Repair 2 has been moved to Invoice 174200C---CUST STATES HOUR METER GOES UP-NOW NOT COUNTING HOURS CAUSE: Repair 2 has been moved to Invoice 174200C CORRECTION: Repair 2 has been moved to Invoice 174200C								
					\$0.00 \$0.00 \$0.00			
				Parts Total:	Labor Total:	\$0.00	Job Total:	\$0.00
3	0.30	H0A09290	B0024111		Service Warranty	INC	INC	INC
CUST STATES WIRE IS STILL LOOSE AT FUSE BOX CORRECTION: WENT THROUGH WIRING UNDER DASH. FOUND A COUPLE CONNECTIONS WITH BAD CRIMPS. REPLACED CONNECTIONS AND TESTED SYSTEMS								
				Parts Total:	Labor Total:	INC	Job Total:	\$0.00
4	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
Repair 4 has been moved to Invoice 174200C---CUST STATES THERE ARE SPARKS COMING FROM NEAR THE FUSE BOX CAUSE: Repair 4 has been moved to Invoice 174200C CORRECTION: Repair 4 has been moved to Invoice 174200C								
					\$0.00 \$0.00 \$0.00			
				Parts Total:	Labor Total:	\$0.00	Job Total:	\$0.00

Pay Type CC # Amount
CASH \$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

Cash Out By: (794) Jessica Ekberg

Cash Out Date: 10/19/2017

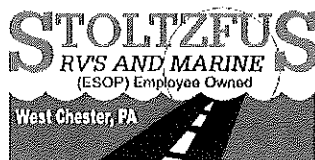
Cash Drawer: 200

Parts Total: \$0.00
Core Total: \$0.00
Freight Total: \$0.00
Sublet Total: \$0.00
Labor Total: \$0.00
- Labor Discount: \$0.00
Other Charges: \$0.00
Shop Supplies: \$0.00
Sub Total: \$0.00
- Parts Discount: \$0.00

Ext Price: \$0.00
Sales Tax: \$0.00
Total: \$0.00
- Deductible: \$0.00
- Deposits: \$0.00
Amount Due: \$0.00
Amt Tendered: \$0.00
Chg Returned: \$0.00

REPRINT

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Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 174200B

Tag Number: 5029



Date and Time In: 8/31/2017 - 1:55 PM

Date and Time Out: 10/4/2017 - 2:04 PM

Promised Date - Time: 8/31/2017 - 1:55 PM

Cashed Out Date: 10/4/2017 - 2:04 PM

Date Appointment Initiated: 10/4/2017

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: N/A Out: Plate #: HH64006

Color Ex: RIVERSIDE

Int: CITYSCAPE

Comments

CUST NEEDS BACK BY SEPT 18

Repair INC	Hrs	VIN	Second VIN	Mech #	Type	Qty	Ret. Price	Savings	Selling Price	Labor	Discount	Total
1	1.50	H0A09290	B0024111	926	Service Warranty					INC	INC	INC
CUST STATES THE GEN LIGHT STAYS LIT WHEN OFF												
CORRECTION: FOUND CONTROLLER FOR GEN TO BE BAD. INSTALLED NEW CONTROLLER AND TESTED												
A032Y912		CONTROL, PCB					1.00					INC
FR		Freight & Crate Charges					1.00					INC
Parts Total:							INC	Labor Total:			INC	Job Total:
												INC

Pay Type	CC #	Amount	Parts Total:	Core Total:	Freight Total:	Sublet Total:	Labor Total:	- Labor Discount:	Other Charges:	Shop Supplies:	Sub Total:	- Parts Discount:	Ext Price:	Sales Tax:	Total:	- Deductible:	- Deposits:	Amount Due:	Amt Tendered:	Chg Returned:
CASH		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

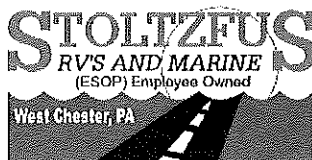
Cashed Out By: (794) Jessica Ekberg

Cash Out Date: 10/4/2017

Cash Drawer: 200

REPRINT

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Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 174200C

Tag Number: 5029



Date and Time In: 8/31/2017 - 1:55 PM

Date and Time Out: 10/23/2017 - 9:42 AM

Promised Date - Time: 8/31/2017 - 1:55 PM

Cashed Out Date: 10/23/2017 - 9:41 AM

Date Appointment Initiated: 10/19/2017

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

Comments

In-Srv: 4/6/2017 Miles/Hrs In: Out: Plate #: HH64006

Color Ex: RIVERSIDE

Int: CITYSCAPE

CUST NEEDS BACK BY SEPT 18

Repair	Hrs	VIN	Second VIN	Mech #	Type	Labor	Discount	Total		
					Qty	Ret. Price	Savings	Selling Price	Ext Discount	Ext Price

1	0.00	H0A09290	B0024111		Service Internal			INC	INC	INC
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CUST STATES HOUR METER GOES UP-NOW NOT COUNTING HOURS
CORRECTION: RELATED TO JOB 1

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

2	0.00	H0A09290	B0024111		Service Internal			INC	INC	INC
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CUST STATES THERE ARE SPARKS COMING FROM NEAR THE FUSE BOX

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

Pay Type	CC #	Amount
CASH		\$0.00

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$0.00
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$0.00
- Parts Discount:	\$0.00

Ext Price:	\$0.00
Sales Tax:	\$0.00
Total:	\$0.00
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

Cashed Out By: (151) Virginia Knox

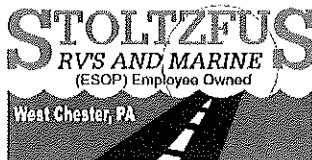
Cash Out Date: 10/23/2017

Cash Drawer: No Cashout

REPRINT

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EXHIBIT “F”



Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 176024A

Tag Number: 5570

Date and Time In: 11/7/2017 - 10:14 AM

Date and Time Out: 3/20/2018 - 9:49 AM

Promised Date - Time: 11/7/2017 - 10:00 AM

Cashed Out Date: 3/20/2018 - 9:48 AM

Date Appointment Initiated: 10/23/2017

Service Advisor: (1020A) Brandon Hurst



REPRINT

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: 4301 Out: Plate #: HH64006

Color Ex: RIVERSIDE

Int: CITYSCAPE

Repair	Hrs	VIN	Second VIN	Mech #	Type	Labor	Discount	Total
					Qty Ret. Price Savings Selling Price Ext Discount Ext Price			

1	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
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Repair 1 has been moved to Invoice 176024C---[RC (RVWFMH) FOREVER WARRANTY INSPECTION MOTOR HOME
YOU MUST HAVE THE BELOW YEARLY INSPECTION AND ANY NEEDED MAINTENANCE PERFORMED TO KEEP YOUR FOREVER
WARRANTY CURRENT.

1. VISUALLY INSPECT: Roof

2. FURNACE: Inspect and clean blower and combustion chamber. Control compartment: remove any dust, lint, or obstructions. Test for gas line leaks.

3. WATER HEATER: Flush holding tank, manually operate pressure temp relief valve, and clean tube as outlined by the manufacturer.

CAUSE: Repair 1 has been moved to Invoice 176024C

CORRECTION: Repair 1 has been moved to Invoice 176024C

\$0.00	\$0.00	\$0.00
Parts Total:	Labor Total:	Job Total:
	\$0.00	\$0.00

2	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
---	------	----------	----------	--	----------------	--------	--------	--------

Repair 2 has been moved to Invoice 176024C---4. VISUALLY INSPECT: Axle and Hubs

5. LUBRICATE SUSPENSION: Grease front and rear suspension components, including but not limited to, tie rods, control arms, and break camshaft brackets.

6. CHECK AND ADJUST TIRE PRESSURES

CAUSE: Repair 2 has been moved to Invoice 176024C

CORRECTION: Repair 2 has been moved to Invoice 176024C

\$0.00	\$0.00	\$0.00
Parts Total:	Labor Total:	Job Total:
	\$0.00	\$0.00

3	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
---	------	----------	----------	--	----------------	--------	--------	--------

Repair 3 has been moved to Invoice 176024C---WINTERIZATION

X DRAIN WATER FROM WATER HEATERX OPEN DRAIN VALVE FOR FRESH TANKX RUN ANTIFREEZE THROUGH LINESX FILL P-TRAPS W/ANTIFREEZE

TECH RECOMMENDS:

CAUSE: Repair 3 has been moved to Invoice 176024C

CORRECTION: Repair 3 has been moved to Invoice 176024C

\$0.00	\$0.00	\$0.00
Parts Total:	Labor Total:	Job Total:
	\$0.00	\$0.00

4	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
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Repair 4 has been moved to Invoice 176024C---[RC (W494) WINTERER RESIDENTIAL REFRIGERATOR w/ICEMAKER]

CAUSE: Repair 4 has been moved to Invoice 176024C

CORRECTION: Repair 4 has been moved to Invoice 176024C

\$0.00	\$0.00	\$0.00
Parts Total:	Labor Total:	Job Total:
	\$0.00	\$0.00

5	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
---	------	----------	----------	--	----------------	--------	--------	--------

Repair 5 has been moved to Invoice 176024C---CUST STATES D/S FRONT SLIDE DOES NOT COME IN EASILY, SOMETIMES COMES IN CROCKED

Repair	Hrs	VIN	Second VIN	Mech #	Type	Qty	Ret. Price	Savings	Selling Price	Discount	Ext Price	Total
CAUSE: Repair 5 has been moved to Invoice 176024C CORRECTION: Repair 5 has been moved to Invoice 176024C												
							\$0.00	\$0.00	\$0.00			
					Parts Total:							
					Labor Total:			\$0.00		Job Total:		\$0.00
7	0.00	H0A09290	B0024111		Service Retail				\$0.00	\$0.00	\$0.00	
Repair 7 has been moved to Invoice 176024F----CUST STATES ENTRY DOOR BOTTOM LOCK DOES NOT LOCK CAUSE: Repair 7 has been moved to Invoice 176024F CORRECTION: Repair 7 has been moved to Invoice 176024F												
							\$0.00	\$0.00	\$0.00			
					Parts Total:							
					Labor Total:			\$0.00		Job Total:		\$0.00
8	0.00	H0A09290	B0024111		Service Retail				\$0.00	\$0.00	\$0.00	
Repair 8 has been moved to Invoice 176024C----CUST STATES THE P/S REAR COMPARTMENT DOOR LATCH STICK CAUSE: Repair 8 has been moved to Invoice 176024C CORRECTION: Repair 8 has been moved to Invoice 176024C												
							\$0.00	\$0.00	\$0.00			
					Parts Total:							
					Labor Total:			\$0.00		Job Total:		\$0.00
11	0.25	H0A09290	B0024111		Service Warranty					INC	INC	INC
CUST STATES THE VERTICAL PIECE OF TRIM AT REAR CAP P/S PULLING AWAY FROM SIDEWALL CAUSE: SEE GREEN TAPE CORRECTION: Remove molding replace broken screws in track												
		69-0043	SILICONE DAP CLEAR			1.00						INC
		2081-6334	3/4" 3M MASKING TAPE			1.00						INC
					Parts Total:							
					INC				INC	Job Total:		INC
12	0.25	H0A09290	B0024111	1015A	Service Warranty					INC	INC	INC
CUST STATES THE VERTICAL PIECE OF TRIM AT REAR CAP D/S IS PULLING AWAY FROM SIDEWALL CAUSE: SEE GREEN TAPE CORRECTION: Remove molding. Replace broken screws. Reinstall												
					Parts Total:					INC	Job Total:	\$0.00
13	0.00	H0A09290	B0024111		Service Retail				\$0.00	\$0.00	\$0.00	
Repair 13 has been moved to Invoice 176024E----CUST STATES THERE ARE PAINT CHIPS ON P/S REAR COMPARTMENT DOOR AND OVER SPRAY ON D/S SLIDE OUT CAUSE: Repair 13 has been moved to Invoice 176024E CORRECTION: Repair 13 has been moved to Invoice 176024E												
							\$0.00	\$0.00	\$0.00			
					Parts Total:							
					Labor Total:			\$0.00		Job Total:		\$0.00
14	0.00	H0A09290	B0024111		Service Retail				\$0.00	\$0.00	\$0.00	
Repair 14 has been moved to Invoice 176024F----CUST STATES THE REAR D/S SLIDE TOP LEFT CORNER TRIM IS BUBBLED/WARPED CAUSE: Repair 14 has been moved to Invoice 176024F CORRECTION: Repair 14 has been moved to Invoice 176024F												
							\$0.00	\$0.00	\$0.00			
					Parts Total:							
					Labor Total:			\$0.00		Job Total:		\$0.00
15	0.00	H0A09290	B0024111		Service Retail				\$0.00	\$0.00	\$0.00	
Repair 15 has been moved to Invoice 176024C----CUST STATES THE D/S SECOND COMPARTMENT DOOR FROM FRONT TIRE LATCH IS STICKING CAUSE: Repair 15 has been moved to Invoice 176024C CORRECTION: Repair 15 has been moved to Invoice 176024C												
							\$0.00	\$0.00	\$0.00			
					Parts Total:							
					Labor Total:			\$0.00		Job Total:		\$0.00
16	0.00	H0A09290	B0024111		Service Retail				\$0.00	\$0.00	\$0.00	
Repair 16 has been moved to Invoice 176024C----CUST STATES THE COMPARTMENT DOOR SECOND IN FRONT OF THE REAR AXLE, LATCH IS STICKING CAUSE: Repair 16 has been moved to Invoice 176024C CORRECTION: Repair 16 has been moved to Invoice 176024C												
							\$0.00	\$0.00	\$0.00			
					Parts Total:							
					Labor Total:			\$0.00		Job Total:		\$0.00
17	0.00	H0A09290	B0024111		Service Retail				\$0.00	\$0.00	\$0.00	
Repair 17 has been moved to Invoice 176024D----CUST STATES NEXT TO THE DINETTE THERE IS A BUBBLE IN THE FLOOR CAUSE: Repair 17 has been moved to Invoice 176024D CORRECTION: Repair 17 has been moved to Invoice 176024D												

Repair	Hrs	VIN	Second VIN	Mech #	Type	Qty	Ret. Price	Savings	Selling Price	Discount	Ext Discount	Ext Price	Total
							\$0.00	\$0.00	\$0.00				
Parts Total:													
							Labor Total:		\$0.00	Job Total:			\$0.00
18	0.00	H0A09290	B0024111		Service Retail				\$0.00		\$0.00		\$0.00
Repair 18 has been moved to Invoice 176024F---CUST STATES THERE IS A TEAR IN THE FLOOR UNDER BED													
CAUSE: Repair 18 has been moved to Invoice 176024F													
CORRECTION: Repair 18 has been moved to Invoice 176024F													
							\$0.00	\$0.00	\$0.00				
Parts Total:													
							Labor Total:		\$0.00	Job Total:			\$0.00
19	0.00	H0A09290	B0024111		Service Retail				\$0.00		\$0.00		\$0.00
Repair 19 has been moved to Invoice 176024F---CUST STATES INFRONT OF THE BUNK ROOM THERE IS A BULGE IN THE FLOOR WHEN SLIDE IS OUT													
CAUSE: Repair 19 has been moved to Invoice 176024F													
CORRECTION: Repair 19 has been moved to Invoice 176024F													
							\$0.00	\$0.00	\$0.00				
Parts Total:													
							Labor Total:		\$0.00	Job Total:			\$0.00
20	0.00	H0A09290	B0024111		Service Retail				\$0.00		\$0.00		\$0.00
Repair 20 has been moved to Invoice 176024C---CUSTOMER IS RESPONSIBLE FOR ANY DIAGNOSTIC FEES NOT COVERED BY WARRANTY OR INVOLVED IN MAKING AN ESTIMATE. THIS INCLUDES NO PROBLEM FOUND AND ADJUSTMENTS THAT ARE NOT COVERED BY THE MANUFACTURER AFTER 45 DAYS FROM DELIVERY DATE. IF THE CUSTOMER DECLINES REPAIRS THAT ARE DIAGNOSED BY A TECHNICIAN, THE DIAGNOSTIC FEES WILL THEN BE CHARGED TO THE CUSTOMER. A MINIMUM DIAGNOSTIC FEE CHARGE IS \$65.00 PER OCCURRENCE.													
CUSTOMER SIGNATURE _____ DATE: _____													
CAUSE: Repair 20 has been moved to Invoice 176024C													
CORRECTION: Repair 20 has been moved to Invoice 176024C													
							\$0.00	\$0.00	\$0.00				
Parts Total:													
							Labor Total:		\$0.00	Job Total:			\$0.00
21	0.00	H0A09290	B0024111		Service Retail				\$0.00		\$0.00		\$0.00
Repair 21 has been moved to Invoice 176024C---FILL LP													
CAUSE: Repair 21 has been moved to Invoice 176024C													
CORRECTION: Repair 21 has been moved to Invoice 176024C													
							\$0.00	\$0.00	\$0.00				
Parts Total:													
							Labor Total:		\$0.00	Job Total:			\$0.00
22	0.25	H0A09290	B0024111		Service Warranty					INC	INC		INC
CUST STATES THE VERTICAL PIECE OF TRIM AT FRONT CAP SEAM ON D/S IS PULLING AWAY FROM SIDE WALL													
CAUSE: SEE GREEN TAPE													
CORRECTION: Remove molding and replace broken screws in track													
							\$0.00	\$0.00	\$0.00				
Parts Total:													
							Labor Total:		\$0.00	Job Total:			\$0.00
23	0.25	H0A09290	B0024111		Service Warranty					INC	INC		INC
CUST STATES THE VERTICAL PIECE OF TRIM AT FRONT CAP SEAM ON P/S IS PULLING AWAY FROM SIDE WALL													
CAUSE: SEE GREEN TAPE													
CORRECTION: Remove molding and replace broken screws in track													
							\$0.00	\$0.00	\$0.00				
Parts Total:													
							Labor Total:		\$0.00	Job Total:			\$0.00
24	0.00	H0A09290	B0024111		Service Retail				\$0.00		\$0.00		\$0.00
Repair 24 has been moved to Invoice 176024G---CUSTOMER STATES THE RADIO SCREEN INTERMITTENTLY TURNS OFF FOR A FEW SECONDS WHILE DRIVING, RADIO WILL STILL OUTPUT AUDIO DURING THAT TIME													
CAUSE: Repair 24 has been moved to Invoice 176024G													
CORRECTION: Repair 24 has been moved to Invoice 176024G													
							\$0.00	\$0.00	\$0.00				
Parts Total:													
							Labor Total:		\$0.00	Job Total:			\$0.00
25	0.00	H0A09290	B0024111		Service Retail				\$0.00		\$0.00		\$0.00
Repair 25 has been moved to Invoice 176024G---REPLACE ENTRY DOOR LOCK													
CAUSE: Repair 25 has been moved to Invoice 176024G													
CORRECTION: Repair 25 has been moved to Invoice 176024G													
							\$0.00	\$0.00	\$0.00				
Parts Total:													
							Labor Total:		\$0.00	Job Total:			\$0.00

<u>Pay Type</u>	<u>CC #</u>	<u>Amount</u>
CASH		\$0.00

Parts Total:	\$0.00	Ext Price:	\$0.00
Core Total:	\$0.00	Sales Tax:	\$0.00
Freight Total:	\$0.00	Total:	\$0.00
Sublet Total:	\$0.00	- Deductible:	\$0.00
Labor Total:	\$0.00	- Deposits:	\$0.00
- Labor Discount:	\$0.00	Amount Due:	\$0.00
Other Charges:	\$0.00	Amt Tendered:	\$0.00
Shop Supplies:	\$0.00	Chg Returned:	\$0.00
Sub Total:	\$0.00		
- Parts Discount:	\$0.00		

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

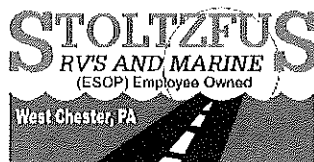
Cashed Out By: (794) Jessica Ekberg

Cash Out Date: 3/20/2018

Cash Drawer: 200

REPRINT

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Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 176024B

Tag Number: 5570



Date and Time In: 11/7/2017 - 10:14 AM

Date and Time Out: 12/5/2017 - 11:49 AM

Promised Date - Time: 11/7/2017 - 10:00 AM

Cashed Out Date: 12/5/2017 - 11:49 AM

Date Appointment Initiated: 12/5/2017

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: 4301 Out: Plate #: HH64006

Color Ex: RIVERSIDE

Int: CITYSCAPE

Repair	Hrs	VIN	Second VIN	Mech #	Type	Labor	Discount	Total
					Qty Ret. Price Savings Selling Price	Ext Discount	Ext Price	

1	0.50	H0A09290	B0024111	1015A	Service Warranty	INC	INC	INC
---	------	----------	----------	-------	------------------	-----	-----	-----

CUST STATES THE D/S FRONT INSIDE SLIDE SEAL IS COMING DOWN BEHIND DRIVERS SEAT

CAUSE: SEE GREEN TAPE

CORRECTION: Top section of seal track came loose. Need to remove bulb seal, secure track and reinstall bulb seal

Remove bulb seal, repair track and reinstall bulb seal

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

2	0.20	H0A09290	B0024111		Service Warranty	INC	INC	INC
---	------	----------	----------	--	------------------	-----	-----	-----

CUST STATES REAR BLACK TANK FLUSH VALVE LEAKS OUTSIDE AT HOOK UP

CORRECTION: Clean and tighten seal at check valve

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

3	0.20	H0A09290	B0024111		Service Warranty	INC	INC	INC
---	------	----------	----------	--	------------------	-----	-----	-----

CUST STATES THE WET BAY CITY WATER CONNECTION LEAKS AT USE

CAUSE: GREEN TAPE INFRONT OF WHERE IT IS LEAKING FROM

CORRECTION: Tighten line fitting

Parts Total:

Labor Total:

INC

Job Total:

\$0.00

Pay Type	CC #	Amount
CASH		\$0.00

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$0.00
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$0.00
- Parts Discount:	\$0.00

Ext Price:	\$0.00
Sales Tax:	\$0.00
Total:	\$0.00
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

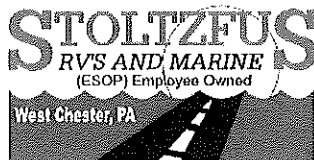
Cashed Out By: (794) Jessica Ekberg

Cash Out Date: 12/5/2017

Cash Drawer: 200

REPRINT

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Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 176024C

Tag Number: 5570

Date and Time In: 11/7/2017 - 10:14 AM

Date and Time Out: 2/27/2018 - 3:42 PM

Promised Date - Time: 11/7/2017 - 10:00 AM

Cashed Out Date: 2/27/2018 - 3:43 PM

Date Appointment Initiated: 2/19/2018

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In:

Out: 4301 Plate #: HH64006

Color Ex:RIVERSIDE

Int: CITYSCAPE

Repair	Hrs	VIN	Second VIN	Mech #	Type	Labor	Discount	Total
					Qty Ret. Price Savings Selling Price Ext Discount Ext Price			

1	1.50	H0A09290	B0024111	1015A	Service Retail	\$124.00	\$24.80	\$99.20
---	------	----------	----------	-------	----------------	----------	---------	---------

[RC (RVWFMH) FOREVER WARRANTY INSPECTION MOTOR HOME

YOU MUST HAVE THE BELOW YEARLY INSPECTION AND ANY NEEDED MAINTENANCE PERFORMED TO KEEP YOUR FOREVER WARRANTY CURRENT.

1. VISUALLY INSPECT: Roof

2. FURNACE: Inspect and clean blower and combustion chamber. Control compartment: remove any dust, lint, or obstructions. Test for gas line leaks.

3. WATER HEATER: Flush holding tank, manually operate pressure temp relief valve, and clean tube as outlined by the manufacturer.

CAUSE: *** FOR MOTOR HOMES EQUIPPED WITH AQUA HOT SYSTEM WE WILL CHECK FOR PROPER OPERATION ***

CORRECTION: Forever warranty inspection

	\$0.00	\$0.00	\$0.00	
Parts Total:		Labor Total:	\$124.00	Job Total: \$124.00

2	1.00	H0A09290	B0024111		Service Retail	\$124.00	\$24.80	\$99.20
---	------	----------	----------	--	----------------	----------	---------	---------

4. VISUALLY INSPECT: Axle and Hubs

5. LUBRICATE SUSPENSION: Grease front and rear suspension components, including but not limited to, tie rods, control arms, and break camshaft brackets.

6. CHECK AND ADJUST TIRE PRESSURES

	\$0.00	\$0.00	\$0.00	
Parts Total:		Labor Total:	\$124.00	Job Total: \$124.00

3	1.00	H0A09290	B0024111		Service Retail	\$87.03	\$17.41	\$69.62
---	------	----------	----------	--	----------------	---------	---------	---------

WINTERIZATION

☒ DRAIN WATER FROM WATER HEATER☒ OPEN DRAIN VALVE FOR FRESH TANK☒ RUN ANTIFREEZE THROUGH LINES☒ FILL P-TRAPS W/ANTIFREEZE

TECH RECOMMENDS:

CORRECTION: Winterize

4-1	RV ANTIFREEZE -50 DEG.	3.00	\$3.99	\$0.00	\$3.99	\$0.00	\$11.97
-----	------------------------	------	--------	--------	--------	--------	---------

Parts Total:	\$11.97	Labor Total:	\$87.03	Job Total:	\$99.00
---------------------	---------	---------------------	---------	-------------------	---------

4	0.50	H0A09290	B0024111	1015A	Service Retail	\$45.01	\$9.00	\$36.01
---	------	----------	----------	-------	----------------	---------	--------	---------

[RC (W494) WINTERER RESIDENTIAL REFRIGERATOR w/ICEMAKER]

CORRECTION: Winterize refrigerator

4-1	RV ANTIFREEZE -50 DEG.	1.00	\$3.99	\$0.00	\$3.99	\$0.00	\$3.99
-----	------------------------	------	--------	--------	--------	--------	--------

Parts Total:	\$3.99	Labor Total:	\$45.01	Job Total:	\$49.00
---------------------	--------	---------------------	---------	-------------------	---------

5	0.00	H0A09290	B0024111	1015A	Service Retail	\$0.00	\$0.00	\$0.00
---	------	----------	----------	-------	----------------	--------	--------	--------

CUST STATES D/S FRONT SLIDE DOES NOT COME IN EASILY, SOMETIMES COMES IN CROCKED

CORRECTION: Clean, lubed and adjusted slide and retested

	\$0.00	\$0.00	\$0.00	
Parts Total:		Labor Total:	\$0.00	Job Total: \$0.00

6	0.00	H0A09290	B0024111		Service Retail	\$0.00	\$0.00	\$0.00
---	------	----------	----------	--	----------------	--------	--------	--------

PA STATE INSPECTION- CLASS A GAS MOTORHOME

Page 2 of 3

Repair	Hrs	VIN	Second VIN	Mech #	Type	Labor	Discount	Total
--------	-----	-----	------------	--------	------	-------	----------	-------

Qty	Ret. Price	Savings	Selling Price	Ext Discount	Ext Price
-----	------------	---------	---------------	--------------	-----------

Parts Total:

Labor Total:

\$77.00

Job Total:

\$77.00

<u>Pay Type</u>	<u>CC #</u>	<u>Amount</u>
MC CARD		\$646.88

Parts Total:	\$127.31
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$603.69
- Labor Discount:	\$120.74
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$610.26
- Parts Discount:	\$0.00

Ext Price:	\$610.26
Sales Tax:	\$36.62
Total:	\$646.88
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$646.88
Amt Tendered:	\$646.88
Chg Returned:	\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

Cash Out By: (833) Laurel Santner

Cash Out Date: 2/27/2018

Cash Drawer: 001

REPRINT

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Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 176024D

Tag Number: 5570

Date and Time In: 11/7/2017 - 10:14 AM

Date and Time Out: 3/6/2018 - 11:56 AM

Promised Date - Time: 11/7/2017 - 10:00 AM

Cashed Out Date: 3/6/2018 - 11:56 AM

Date Appointment Initiated: 3/6/2018

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: 4301 Out: Plate #: HH64006

Color Ex: RIVERSIDE

Int: CITYSCAPE

Repair INC	Hrs	VIN	Second VIN	Mech #	Type	Qty	Ret. Price	Savings	Labor Selling Price	Discount Ext Discount	Total Ext Price
1	0.00	H0A09290	B0024111		Service Warranty				INC	INC	INC
CUST STATES NEXT TO THE DINETTE THERE IS A BUBBLE IN THE FLOOR											
CAUSE: NEXT TO BLUE TAPE											
CORRECTION: repaired by sublet company											
0321717		FLOORING					8.00				INC
FR		Freight & Crate Charges					1.00				INC
Sublet		REPAIR FLOORING					1.00				INC
Parts Total:							INC	Labor Total:		INC	Job Total:
											INC

Pay Type	CC #	Amount	Parts Total:	Core Total:	Freight Total:	Sublet Total:	Labor Total:	- Labor Discount:	Other Charges:	Shop Supplies:	Sub Total:	- Parts Discount:	Ext Price:	Sales Tax:	Total:	- Deductible:	- Deposits:	Amount Due:	Amt Tendered:	Chg Returned:
CASH		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

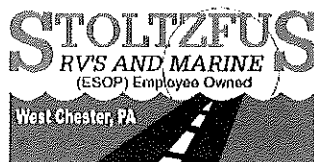
Cashed Out By: (794) Jessica Ekberg

Cash Out Date: 3/6/2018

Cash Drawer: 200

REPRINT

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Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 176024E

Tag Number: 5570

Date and Time In: 11/7/2017 - 10:14 AM

Date and Time Out: 3/6/2018 - 12:00 PM

Promised Date - Time: 11/7/2017 - 10:00 AM

Cashed Out Date: 3/6/2018 - 11:59 AM

Date Appointment Initiated: 3/6/2018

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: 4301 Out: Plate #: HH64006

Color Ex:RIVERSIDE

Int: CITYSCAPE

Repair	Hrs	VIN	Second VIN	Mech #	Type		Labor	Discount	Total	
INC					Qty	Ret. Price	Savings	Selling Price	Ext Discount	Ext Price
1	0.00	H0A09290	B0024111		Service Warranty		INC		INC	INC
CUST STATES THERE ARE PAINT CHIPS ON P/S REAR COMPARTMENT DOOR AND OVER SPRAY ON D/S SLIDE OUT CAUSE: NOTED AT DELIVERY SUBLET PAINT ESTIMATE										
Sublet		REPAIR AND PAINT COMPARTMENT DOOR			1.00					INC
Parts Total:					INC	Labor Total:		INC	Job Total:	
									INC	

Pay Type	CC #	Amount
CASH		\$0.00

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$0.00
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$0.00
- Parts Discount:	\$0.00

Ext Price:	\$0.00
Sales Tax:	\$0.00
Total:	\$0.00
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

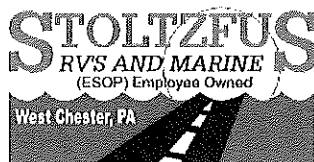
Cashed Out By: (794) Jessica Ekberg

Cash Out Date: 3/6/2018

Cash Drawer: 200

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Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 176024F

Tag Number: 5570



Date and Time In: 11/7/2017 - 10:14 AM

Date and Time Out: 3/19/2018 - 9:23 AM

Promised Date - Time: 11/7/2017 - 10:00 AM

Cashed Out Date: 3/19/2018 - 9:22 AM

Date Appointment Initiated: 3/17/2018

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017

Miles/Hrs In:

Out:

Plate #: HH64006

Color Ex:RIVERSIDE

Int: CITYSCAPE

Repair	Hrs	VIN	Second VIN	Mech #	Type	Labor	Discount	Total
					Qty Ret. Price Savings Selling Price	Ext Discount	Ext Price	
1	0.30	H0A09290	B0024111	1015A	Service Internal	INC	INC	INC
CUST STATES ENTRY DOOR BOTTOM LOCK DOES NOT LOCK CORRECTION: Tumbler bad. Need to replace lock assembly. repairs made on line # 25								
				Parts Total:	Labor Total:	INC	Job Total:	\$0.00
2	0.00	H0A09290	B0024111		Service Internal	INC	INC	INC
CUST STATES THE REAR D/S SLIDE TOP LEFT CORNER TRIM IS BUBBLED/WARPED CAUSE: SEE GREEN TAPE CORRECTION: repaired with line # 13								
				Parts Total:	Labor Total:	INC	Job Total:	\$0.00
3	0.00	H0A09290	B0024111		Service Internal	INC	INC	INC
CUST STATES THERE IS A TEAR IN THE FLOOR UNDER BED CAUSE: NEXT TO BLUE TAPE CORRECTION: repaired on line 17								
				Parts Total:	Labor Total:	INC	Job Total:	\$0.00
4	0.00	H0A09290	B0024111		Service Internal	INC	INC	INC
CUST STATES INFRONT OF THE BUNK ROOM THERE IS A BULGE IN THE FLOOR WHEN SLIDE IS OUT CAUSE: NEXT TO BLUE TAPE CORRECTION: repaired on line 17								
				Parts Total:	Labor Total:	INC	Job Total:	\$0.00

Pay Type	CC #	Amount
CASH		\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

Cash Out By: (151) Virginia Knox

Cash Out Date: 3/19/2018

Cash Drawer: No Cashout

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$0.00
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$0.00
- Parts Discount:	\$0.00

Ext Price:	\$0.00
Sales Tax:	\$0.00
Total:	\$0.00
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

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Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 176024G

Tag Number: 5570



Date and Time In: 11/7/2017 - 10:14 AM

Date and Time Out: 5/3/2018 - 9:04 AM

Promised Date - Time: 11/7/2017 - 10:00 AM

Cashed Out Date: 5/3/2018 - 9:04 AM

Date Appointment Initiated: 3/20/2018

Service Advisor: (1020A) Brandon Hurst

ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: unk Out: Plate #: HH64006

Color Ex:RIVERSIDE

Int: CITYSCAPE

Repair INC	Hrs	VIN	Second VIN	Mech #	Type	Qty	Ret. Price	Savings	Selling Price	Labor	Discount	Total
1	0.50	H0A09290	B0024111	1015A	Service Internal					INC	INC	INC
CUSTOMER STATES THE RADIO SCREEN INTERMITTENTLY TURNS OFF FOR A FEW SECONDS WHILE DRIVING, RADIO WILL STILL OUTPUT AUDIO DURING THAT TIME												
CAUSE: denied by warranty - part tested good												
CORRECTION: 11/30/17 install and wire new stereo and test.												
0397770		RADIO				1.00						INC
FR		Freight & Crate Charges				1.00						INC
Parts Total:					INC	Labor Total:		INC	Job Total:			INC
2	0.40	H0A09290	B0024111	1015A	Service Internal					INC	INC	INC
REPLACE ENTRY DOOR LOCK												
CAUSE: denied by warranty - keys not returned with part												
CORRECTION: Replace entry door lock. Put keys on keyring												
0374106		ENTRY DOOR LOCK ASSY				1.00						INC
FR		Freight & Crate Charges				1.00						INC
Parts Total:					INC	Labor Total:		INC	Job Total:			INC

Pay Type CASH CC # Amount \$0.00

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$0.00
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$0.00
- Parts Discount:	\$0.00

Ext Price:	\$0.00
Sales Tax:	\$0.00
Total:	\$0.00
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

Signature: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT

Cash Out By: (151) Virginia Knox

Cash Out Date: 5/3/2018

Cash Drawer: No Cashout

REPRINT

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EXHIBIT “G”



Stoltzfus RV's & Marine
1335 Wilmington Pike
West Chester PA USA 19382
Phone #:(800) 860-1406
Fax #: (610) 399-1436

Invoice Number: 178835

Tag Number: WAIT

Date and Time In: 2/28/2018 - 2:47 PM

Date and Time Out: 5/8/2018 - 9:59 AM

Promised Date - Time: 2/28/2018 - 2:47 PM

Cashed Out Date: 5/8/2018 - 9:59 AM

Date Appointment Initiated: 2/28/2018

Service Advisor: (1020A) Brandon Hurst



ANTHONY PACK

335228

Veh Info: 32147 17 CHALLENGER 37TB A RIVERSIDE

Serial Numbers: 1F66F5DY6H0A09290

CHX37TB0024111

In-Srv: 4/6/2017 Miles/Hrs In: 4301 Out: Plate #: HH64006

Color Ex: RIVERSIDE

Int: CITYSCAPE

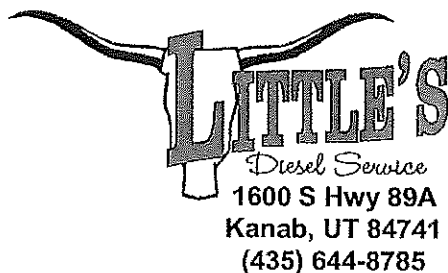
Repair INC	Hrs	VIN	Second VIN	Mech #	Type	Qty	Ret. Price	Savings	Selling Price	Labor	Discount	Total
1	0.30	H0A09290	B0024111	926	Service Warranty					INC	INC	INC
CUSTOMER STATES THE DASH RADIO WORK WITHOUT THE GENERATOR ON CORRECTION: BATTERY DISCONNECT SOLENOID BAD. REPLACED SOLENOID AND TESTED 086273-01-000 RELAY-BATTERY DISCONNECT w/FUSE HOLDER 1.00												
Parts Total:					INC	Labor Total:		INC	Job Total:			INC
2	0.20	H0A09290	B0024111	926	Service Warranty					INC	INC	INC
CUSTOMER STATE THE COMPARTMENT ON THE DRIVERS SIDE WILL NOT STAY LATCHED CORRECTION: ADJUSTED COMPARTMENT DOOR CATCH												
Parts Total:						Labor Total:		INC	Job Total:			\$0.00

Pay Type	CC #	Amount	Parts Total:	Core Total:	Freight Total:	Sublet Total:	Labor Total:	- Labor Discount:	Other Charges:	Shop Supplies:	Sub Total:	- Parts Discount:	Ext Price:	Sales Tax:	Total:	- Deductible:	- Deposits:	Amount Due:	Amt Tendered:	Chg Returned:
CASH		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Signature: _____																				
I AGREE TO PAY THE ABOVE TOTAL AMOUNT																				
Cash Out By: (794) Jessica Ekberg																				
Cash Out Date: 5/8/2018																				
Cash Drawer: SHOW																				

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EXHIBIT “H”

**Invoice**

DATE INVOICE #

7/2/2018 327847

SERVICE FOR
ANTHONY PACK

NOW OFFERING
FULL PAINT &
AUTOBODY SERVICE

TRUCK #	MAKE/YEAR/VIN #	PO #	MILEAGE
	2017 THOR CHALLENGER	H0A09290	7035
QTY	DESCRIPTION	PRICE EACH	AMOUNT
1.5	TOTAL SHOP LABOR	95.00	142.50
	SHOP SUPPLIES 7% Of Labor	7.00%	9.98
	BROUGHT IN FOR VARIOUS ELECTRICAL COMPONENTS NOT WORKING FOUND A BATTERY EYELET HAD NOT BEEN PROPERLY CRIMPED FROM THE FACTORY - PLASTIC HAD CRIMP MARKS BUT HAD NOT BEEN CRIMPED ENOUGH TO SECURE WIRE TO EYELET THEN TAPED OVER - BLACK TAPE WAS THE ONLY THING HOLDING IT TOGETHER		

THERE IS A 15% RESTOCKING FEE FOR ALL SPECIAL ORDERS!

THANK YOU FOR YOUR BUSINESS. WE LOOK FORWARD TO SERVING YOU AGAIN!

I hereby authorize Little's Diesel Service to perform repairs on my vehicle. I understand & agree:

A. I will pay for all repairs performed, parts & materials installed in my vehicle. I will pay for teardown, inspection & reassembly, even if no repairs are made.

B. All parts & repairs are strictly cash. No checks accepted unless prior arrangements are made.

C. All accounts due & payable upon receipt. A finance charge of 2% or 24% annually will be charged on all past due accounts along with any collection costs.

D. No warranty on used parts or parts used over. Warranty only covers the repairs or replacements of parts in question. No labor included.

E. Little's Diesel Service is not responsible for any loss be fire, theft or accidents beyond our control.

F. Little's Diesel Service employees can drive my vehicle for testing and inspection purposes.

G. Little's Diesel Service assumes no responsibility for after market and/or performance Upgrades.

Subtotal \$152.48**Sales Tax (6.95%)** \$10.60**Amount Due** \$163.08I HAVE READ, UNDERSTOOD & AGREE TO THE TERMS & CONDITIONS STATED ABOVE
SIGNATURE _____

JS 44 (Rev. 06/17)

CIVIL COVER SHEET

19-cv-503

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS

Anthony James Pack and Katherine E. Pack

DEFENDANTS

THOR MOTOR COACH

(b) County of Residence of First Listed Plaintiff Montgomery, PA
(EXCEPT IN U.S. PLAINTIFF CASES)County of Residence of First Listed Defendant Elkhart, IN
(IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.

(c) Attorneys (Firm Name, Address, and Telephone Number)

Attorneys (If Known)

Timothy J. Abeel & Associates, P.C.
25 Regency Plaza
Glen Mills, PA 19342

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

- ☐ 1 U.S. Government Plaintiff
- ☐ 2 U.S. Government Defendant
- ☐ 3 Federal Question (U.S. Government Not a Party)
- ☒ 4 Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)

- | | PTF | DEF | | PTF | DEF |
|---|---------------------------------------|----------------------------|---|----------------------------|---------------------------------------|
| Citizen of This State | <input checked="" type="checkbox"/> 1 | <input type="checkbox"/> 1 | Incorporated or Principal Place of Business in This State | <input type="checkbox"/> 4 | <input checked="" type="checkbox"/> 4 |
| Citizen of Another State | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 | Incorporated and Principal Place of Business in Another State | <input type="checkbox"/> 5 | <input checked="" type="checkbox"/> 5 |
| Citizen or Subject of a Foreign Country | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 | Foreign Nation | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |

IV. NATURE OF SUIT (Place an "X" in One Box Only)

Click here for: Nature of Suit Code Descriptions.

CONTRACT	TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
<input type="checkbox"/> 110 Insurance <input type="checkbox"/> 120 Marine <input type="checkbox"/> 130 Miller Act <input type="checkbox"/> 140 Negotiable Instrument <input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment <input type="checkbox"/> 151 Medicare Act <input type="checkbox"/> 152 Recovery of Defaulted Student Loans (Excludes Veterans) <input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits <input type="checkbox"/> 160 Stockholders' Suits <input checked="" type="checkbox"/> 190 Other Contract <input type="checkbox"/> 195 Contract Product Liability <input type="checkbox"/> 196 Franchise	PERSONAL INJURY <input type="checkbox"/> 310 Airplane <input type="checkbox"/> 315 Airplane Product Liability <input type="checkbox"/> 320 Assault, Libel & Slander <input type="checkbox"/> 330 Federal Employers' Liability <input type="checkbox"/> 340 Marine <input type="checkbox"/> 345 Marine Product Liability <input type="checkbox"/> 350 Motor Vehicle <input type="checkbox"/> 355 Motor Vehicle Product Liability <input type="checkbox"/> 360 Other Personal Injury <input type="checkbox"/> 362 Personal Injury - Medical Malpractice	PERSONAL INJURY <input type="checkbox"/> 365 Personal Injury - Product Liability <input type="checkbox"/> 367 Health Care/Pharmaceutical Personal Injury Product Liability <input type="checkbox"/> 368 Asbestos Personal Injury Product Liability PERSONAL PROPERTY <input type="checkbox"/> 370 Other Fraud <input type="checkbox"/> 371 Truth in Lending <input type="checkbox"/> 380 Other Personal Property Damage <input type="checkbox"/> 385 Property Damage Product Liability	<input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881 <input type="checkbox"/> 690 Other LABOR <input type="checkbox"/> 710 Fair Labor Standards Act <input type="checkbox"/> 720 Labor/Management Relations <input type="checkbox"/> 740 Railway Labor Act <input type="checkbox"/> 751 Family and Medical Leave Act <input type="checkbox"/> 790 Other Labor Litigation <input type="checkbox"/> 791 Employee Retirement Income Security Act IMMIGRATION <input type="checkbox"/> 462 Naturalization Application <input type="checkbox"/> 465 Other Immigration Actions	<input type="checkbox"/> 422 Appeal 28 USC 158 <input type="checkbox"/> 423 Withdrawal 28 USC 157 PROPERTY RIGHTS <input type="checkbox"/> 820 Copyrights <input type="checkbox"/> 830 Patent <input type="checkbox"/> 835 Patent - Abbreviated New Drug Application <input type="checkbox"/> 840 Trademark SOCIAL SECURITY <input type="checkbox"/> 861 HIA (1395ff) <input type="checkbox"/> 862 Black Lung (923) <input type="checkbox"/> 863 DIWC/DIWW (405(g)) <input type="checkbox"/> 864 SSID Title XVI <input type="checkbox"/> 865 RSI (405(g)) FEDERAL TAX SUITS <input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant) <input type="checkbox"/> 871 IRS—Third Party 26 USC 7609	<input type="checkbox"/> 375 False Claims Act <input type="checkbox"/> 376 Qui Tam (31 USC 3729(a)) <input type="checkbox"/> 400 State Reapportionment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking <input type="checkbox"/> 450 Commerce <input type="checkbox"/> 460 Deportation <input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations <input type="checkbox"/> 480 Consumer Credit <input type="checkbox"/> 490 Cable/Sat TV <input type="checkbox"/> 850 Securities/Commodities/Exchange <input type="checkbox"/> 890 Other Statutory Actions <input type="checkbox"/> 891 Agricultural Acts <input type="checkbox"/> 893 Environmental Matters <input type="checkbox"/> 895 Freedom of Information Act <input type="checkbox"/> 896 Arbitration <input type="checkbox"/> 899 Administrative Procedure Act/Review or Appeal of Agency Decision <input type="checkbox"/> 950 Constitutionality of State Statutes
REAL PROPERTY <input type="checkbox"/> 210 Land Condemnation <input type="checkbox"/> 220 Foreclosure <input type="checkbox"/> 230 Rent Lease & Ejectment <input type="checkbox"/> 240 Torts to Land <input type="checkbox"/> 245 Tort Product Liability <input type="checkbox"/> 290 All Other Real Property	CIVIL RIGHTS <input type="checkbox"/> 440 Other Civil Rights <input type="checkbox"/> 441 Voting <input type="checkbox"/> 442 Employment <input type="checkbox"/> 443 Housing/Accommodations <input type="checkbox"/> 445 Amer. w/Disabilities - Employment <input type="checkbox"/> 446 Amer. w/Disabilities - Other <input type="checkbox"/> 448 Education	PRISONER PETITIONS Habeas Corpus: <input type="checkbox"/> 463 Alien Detainee <input type="checkbox"/> 510 Motions to Vacate Sentence <input type="checkbox"/> 530 General <input type="checkbox"/> 535 Death Penalty Other: <input type="checkbox"/> 540 Mandamus & Other <input type="checkbox"/> 550 Civil Rights <input type="checkbox"/> 555 Prison Condition <input type="checkbox"/> 560 Civil Detainee - Conditions of Confinement			

V. ORIGIN (Place an "X" in One Box Only)

- ☒ 1 Original Proceeding
- ☐ 2 Removed from State Court
- ☐ 3 Remanded from Appellate Court
- ☐ 4 Reinstated or Reopened
- ☐ 5 Transferred from Another District (specify)
- ☐ 6 Multidistrict Litigation - Transfer
- ☐ 8 Multidistrict Litigation - Direct File

VI. CAUSE OF ACTION

Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity):
15 U.S.C. section 2301 et seq.Brief description of cause:
Breach of Warranty Claim

VII. REQUESTED IN COMPLAINT:

☐ CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.

DEMAND \$

Repurchase plus attorneys fees

CHECK YES only if demanded in complaint:

JURY DEMAND: ☒ Yes ☐ No

VIII. RELATED CASE(S) IF ANY

(See instructions):

JUDGE

DOCKET NUMBER

DATE
1/17/19

SIGNATURE OF ATTORNEY OF RECORD

FOR OFFICE USE ONLY

RECEIPT #

AMOUNT

APPLYING IFP

JUDGE

MAG. JUDGE

FEB - 4 2019

**UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF PENNSYLVANIA**

DESIGNATION FORM

(to be used by counsel or pro se plaintiff to indicate the category of the case for the purpose of assignment to the appropriate calendar)

Address of Plaintiff: 1920 Landis Road, Eagleville, PA 19403

Address of Defendant: 701 County Road 15, Elkhart, IN 46516

Place of Accident, Incident or Transaction: Pennsylvania

RELATED CASE, IF ANY:

Case Number: _____ Judge: _____ Date Terminated: _____

Civil cases are deemed related when *Yes* is answered to any of the following questions:

- | | | |
|--|------------------------------|--|
| 1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court? | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| 2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court? | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| 3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action of this court? | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| 4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights case filed by the same individual? | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

I certify that, to my knowledge, the within case ☐ is ☒ is not related to any case now pending or within one year previously terminated action in this court except as noted above.

DATE: 1/17/19

Attorney-at-Law / Pro Se Plaintiff

Attorney I.D. # (if applicable)

CIVIL: (Place a ✓ in one category only)

A. Federal Question Cases:

- ☐ 1. Indemnity Contract, Marine Contract, and All Other Contracts
- ☐ 2. FELA
- ☐ 3. Jones Act-Personal Injury
- ☐ 4. Antitrust
- ☐ 5. Patent
- ☐ 6. Labor-Management Relations
- ☐ 7. Civil Rights
- ☐ 8. Habeas Corpus
- ☐ 9. Securities Act(s) Cases
- ☐ 10. Social Security Review Cases
- ☐ 11. All other Federal Question Cases
(Please specify): _____

B. Diversity Jurisdiction Cases:

- ☐ 1. Insurance Contract and Other Contracts
- ☐ 2. Airplane Personal Injury
- ☐ 3. Assault, Defamation
- ☐ 4. Marine Personal Injury
- ☐ 5. Motor Vehicle Personal Injury
- ☐ 6. Other Personal Injury (Please specify): _____
- ☒ 7. Products Liability
- ☐ 8. Products Liability – Asbestos
- ☐ 9. All other Diversity Cases
(Please specify): _____ Contract

ARBITRATION CERTIFICATION

(The effect of this certification is to remove the case from eligibility for arbitration.)

I, _____, counsel of record or pro se plaintiff, do hereby certify:

☐ Pursuant to Local Civil Rule 53.2, § 3(c) (2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs:

☐ Relief other than monetary damages is sought.

DATE: _____

Attorney-at-Law / Pro Se Plaintiff

Attorney I.D. # (if applicable)

NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38.

MAK

**IN THE UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF PENNSYLVANIA**

CASE MANAGEMENT TRACK DESIGNATION FORM

Anthony J. Paell
Katherine Paell

CIVIL ACTION

v.

Thor Motor Coach

NO.

19-CV-503

In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a Case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a Case Management Track Designation Form specifying the track to which that defendant believes the case should be assigned.

SELECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS:

- (a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255. ()
- (b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits. ()
- (c) Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2. ()
- (d) Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos. ()
- (e) Special Management – Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special management cases.) ()
- (f) Standard Management – Cases that do not fall into any one of the other tracks. ()

1/17/19
Date

Timothy J. Abeel, Jr.
Attorney-at-law

Mauro PPs
Attorney for

(888) 830-1474
Telephone

(484) 840-8896
FAX Number

tim@timothyabeel.com
E-Mail Address